



TEAM AROUND THE FAMILY (TAF)

Factsheet for Professionals

What is TAF?

Team Around the Family (TAF) is a service for families who wish to make positive changes to family life but need support to make those changes.

Research shows that when families identify for themselves the positive changes they wish to make and are supported to make these changes, that the long terms outcomes on the lives of their children are greater and more sustainable.

TAF is not a universal service. It operates at Tier 2 and is therefore not open to families who are receiving a higher level of intervention.

Team Around the Family



What does a TAF worker do?

The TAF worker will:

- Work with the family to look at the positive changes they would like to make to improve family life.
- Agree an action plan, which sets out how the family will achieve these changes and who will be responsible for each action.
- Help the family to feel more confident, so that they can maintain these changes in the future without needing the TAF workers support.
- Signpost the family to other support services, that may also help them work on their plan.
- Make the family feel comfortable about using the service again if they have problems in the future.

How do I make a referral?

- Contact the TAF team for a copy of the referral form or download forms from www.pembrokeshire.gov.uk/taf
- Contact us if you have any queries about the information required or how to complete the referral form. Please remember that you **MUST** obtain signed consent from the family.

What happens next?

We will:

- Let you know when your referral has been received, when the family have been allocated a TAF worker, and when the family are closed to the service.
- Provide you with regular updates for the duration of our intervention with the family.
- Provide you with a copy of the work completed by the family once they have finished with the service.
- Accept that engagement with the service is voluntary and that families can choose to withdraw from TAF support at any time.

Contact us

Team Around the Family (TAF)
Flying Start Centre,
Cross Park, Pennar,
Pembroke Dock SA72 6SW

Tel: (01437) 770023



www.pembrokeshire.gov.uk/taf