

Dyfed-Powys ASB Service

Reducing Anti-Social Behaviour



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Dyfed-Powys ASB Service

Dyfed-Powys Anti-Social Behaviour Service is commissioned by the Police and Crime Commissioner to reduce the effects of anti-social behaviour and make communities safer.

Reducing Anti-Social Behaviour

ASB referrals are submitted to our service by partner organisations. This leads to the following actions:

Advisory letter

Sent to perpetrator of ASB after first referral

Warning letter

Sent to perpetrator after second referral or incident

Problem solving group

Multi agency action planning meetings for high risk cases where advisory & warning letters have not resolved the ASB

Partner Organisations

- Dyfed-Powys Police
- Registered Social Landlords (Housing Associations)
- Pembrokeshire, Powys, Ceredigion and Carmarthenshire Local Authorities: Environmental Health Teams, Social Services, Housing.
- Youth Offending and Prevention Team
- Fire Service
- Health Board

Supporting Victims of ASB

Referrals can be submitted by partner organisations requesting support for victims of ASB.

The support worker is person-centred and aims to reduce the impact of ASB on victims.

Support workers are able to:

- Listen and understand the problems being encountered.
- Liaise with agencies regarding tackling the ASB.
- Signpost to additional support.
- Help victims to develop coping strategies.

Mediation

The mediation process has a proven track record in resolving disputes between neighbours.

Dyfed-Powys ASB Service have trained mediators who can facilitate this process, which can help to end the conflict. This allows both parties to agree a satisfactory resolution.

Partner organisations are able to submit referrals for mediation and the process will then be offered as a tool to resolve conflict.

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