

Mediation

Are you in dispute with your neighbour?

Is this dispute causing you concern, stress or anxiety?

Consider mediation



What is mediation?

Mediation is a process which has a proven track record in resolving disputes between neighbours. The process is client-led and through talking, listening and discussion the disputing parties are able to come to an appropriate agreement in order to resolve a problem. These meetings are facilitated by a mediator and co-mediator in a neutral environment which is safe and non-threatening.

Mediation focuses on the future and solutions and will give the opportunity for you to decide how to resolve the problem.

How does it work?

Each party involved in the dispute will be visited by a mediator and co-mediator. This will give an opportunity for you to tell them about the issues. If both parties agree a face to face meeting will be arranged in a neutral venue. This will be a controlled environment with the mediator and co-mediator ensuring that each party has an opportunity to speak and put their point across. The aim is to achieve a written agreement for each party to sign.

If one or more parties do not want a face to face meeting there is an option to complete shuttle mediation. This is a similar process but each party would remain in a separate room.

Mediation core standards

Our mediators are fully trained to be able to facilitate the process and deal with complex problems, conflict and emotions that are sometimes apparent throughout the mediation process. If you are considering entering the mediation process it is important that you are aware of the core standards that shape the way in which mediators work. These will allow you to feel confident to engage with the process and are outlined below:

Client-Led: Clients will make their own agreement and will not be forced into anything they are not comfortable with.

Impartial: We will not take sides in a dispute.

Independent: We are independent and do not represent any other organisation.

Confidential: Your information will not be shared without prior agreement. Exceptions will be discussed at your initial meeting.

Non-judgemental: We are not there to make assumptions or judge either party.

When mediation can help

Mediation is successful in resolving a wide range of disputes. Some examples of these are outlined below:

- Noise
- Lifestyle clashes
- Pets
- Youth Annoyance
- Parties
- Parking disputes
- Boundary Disputes

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Registered with charitable rules.



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